



SERVICE AGREEMENT

12 S FIRST ST
 DUBOIS, WY 82513
 PHONE: 307-455-2341 307-383-2150

WWW.DTEWORLD.COM

FOR OFFICE USE

INSTALLATION DATE: _____	TELEPHONE NUMBER: _____
CSR: _____	ACCOUNT NUMBER: _____
MODEM SHIPPING ADDRESS: _____	
MODEM: _____	

Subscriber Name _____

Billing Telephone Number _____ Billing Address _____ City _____ State _____ Zip _____

Physical Address _____ City _____ State _____ Zip _____

Day Time Telephone Number _____ Alternate E-Mail Address _____

BASIC BROADBAND INTERNET (Up to 10 Mbps/1Mbps)*	\$50.00
STANDARD BROADBAND INTERNET (Up to 30 Mbps/10Mbps)*	\$55.00
ADVANCED BROADBAND INTERNET (Up to 50 Mbps/20Mbps)	\$85.00
PREMIUM BROADBAND INTERNET (100 Mbps/100 Mbps)	\$125.00
GIGABIT BROADBAND INTERNET (1Gbps/1 Gbps)	\$350.00
ADVANCED BROADBAND INTERNET 2.0 (Up to 50 Mbps/50Mbps)	\$90.00
PREMIUM BROADBAND INTERNET 2.0 (100 Mbps/100 Mbps)	\$130.00
GIGABIT BROADBAND INTERNET 2.0 (1Gbps/1 Gbps)	\$300.00

RESIDENTIAL	BROADBAND TERM DISCOUNT	
<input type="checkbox"/> 1-Year**	_____	
BUSINESS	<input type="checkbox"/> 1-Year**	<input type="checkbox"/> 2-Year**
		<input type="checkbox"/> 3-Year**
EQUIPMENT FEE		
<input type="checkbox"/> Modem Lease (monthly fee)	_____	
<input type="checkbox"/> Outdoor Wireless CPE	_____	

*No discount available for Basic Broadband & Standard Broadband Service

*A penalty will apply for early termination of 1-Year, 2-Year, 3-Year Agreements

EMAIL ADDRESSES

Username - 8 to 20 digits, lowercase letters and/or numbers

_____@dteworld.com

Password - 8 to 16 letters AND numbers

RESIDENTIAL FEATURE BUNDLE _____

- Voicemail
- Caller ID
- Call Waiting
- Call Forward
- 3-Way Calling

BUSINESS FEATURE BUNDLE _____

- Voicemail
- Caller ID
- Call Waiting
- Call Forward
- 3-Way Calling
- Trunk Hunt
- Call Forward Busy
- Call Forward No Answer
- Call Forward Remote Access
- Call Waiting ID

EARLY TERMINATION FEE _____

TERMS AND CONDITIONS

SUBSCRIBER is responsible for payment of all charges that will appear on its monthly bill from DTE. Failure to pay these charges may result in termination of service for non-payment. Initial bill will include prorated charges on a daily basis from the date service begins until first full monthly billing cycle, PLUS one full month in advance.

SUBSCRIBER must lease a modem/router from Range, unless customer is upgrading service to Standard or higher. Modem lease will include damage inherent to defect of equipment, damage due to lightning or power surge, accidental damage caused by SUBSCRIBER. If SUBSCRIBER disconnects broadband service, SUBSCRIBER must return modem/router to DTE within two weeks of disconnect date, or SUBSCRIBER will be assessed a Router Fee of \$300 for fiber customers or \$385 for copper customers.

SUBSCRIBER selecting a broadband term discount and/or feature bundle will continue to receive discount as long as SUBSCRIBER is in this Agreement. Pricing for broadband and/or features will go to full pricing if Agreement expires and a new Agreement is not signed.

SUBSCRIBER selecting a Promotional Offer hereby agrees to the terms and conditions as may be defined by DTE in the applicable promotional literature (attach). SUBSCRIBER selecting a term discount for a 1-, 2-, or 3-year term will be subject to an Early Termination Fee.

SUBSCRIBER may upgrade to a higher speed Service (Replacement Service) without incurring an early termination or network reconfiguration charge by signing a new agreement. However, the minimum term of the Replacement Service shall be equal to the remaining term of the existing Service Agreement and for a monthly service charge equal to or greater than that of the existing Service with the terms and conditions of this Agreement continuing in full effect; SUBSCRIBER may convert existing Service to a lower priced Service by agreeing to a minimum service term equal to or greater than the original term of the existing Service; Downgrades to a lower speed Service will result in the assessment of an Early Termination Fee.

BY SIGNING BELOW, SUBSCRIBER ACKNOWLEDGES READING AND AGREES TO ALL TERMS AND CONDITIONS OF THIS AGREEMENT, INCLUDING THE TERMS AND CONDITIONS FOUND AT www.dteworld.com. SUBSCRIBER also agrees to follow the rules provided under the Open Internet Policy and AUP found at <http://www.dteworld.com/usage-policy/>. In the event of unauthorized signature by an agent of a corporate or other business subscriber, the undersigned agrees to be individually liable for amounts not paid when due.

AUTHORIZED CUSTOMER SIGNATURE

DATE

SALES REPRESENTATIVE

DATE

X _____

X _____