



# SERVICE AGREEMENT

12 S. First St.  
Dubois, WY 82513  
Phone: 307-455-2341 307-383-2150  
[www.duboistelephone.com](http://www.duboistelephone.com)

FOR OFFICE USE

INSTALLATION DATE: _____	TELEPHONE NUMBER: _____
CSR: _____	ACCOUNT NUMBER: _____
MODEM SHIPPING ADDRESS: _____	
MODEM: _____	Revised 07/10/2018

Subscriber Name \_\_\_\_\_

Billing Telephone Number \_\_\_\_\_ Billing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Physical Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Day Time Telephone Number \_\_\_\_\_ Alternate E-Mail Address \_\_\_\_\_

- BASIC BROADBAND INTERNET (Up to 10 Mbps/1Mbps)\* \$50.00
- STANDARD BROADBAND INTERNET (Up to 30 Mbps/10Mbps) \$55.00
- ADVANCED BROADBAND INTERNET (Up to 50 Mbps/20Mbps) \$85.00
- PREMIUM BROADBAND INTERNET (100 Mbps/100 Mbps) \$125.00

\*No discount available for Basic Broadband Internet Service

<b>RESIDENTIAL</b>	<b>BROADBAND TERM DISCOUNT</b>
<input type="checkbox"/> 1-Year**	_____ %
<b>BUSINESS</b>	
<input type="checkbox"/> 1-Year**	<input type="checkbox"/> 2-Year**
	<input type="checkbox"/> 3-Year**
<b>EQUIPMENT FEE</b>	
<input type="checkbox"/> Modem Purchase	\$ _____
<input type="checkbox"/> Modem Lease (monthly fee)	\$ _____
<input type="checkbox"/> Outdoor Wireless CPE	\$ _____

\*\*A penalty will apply for early termination of 1-Year, 2-Year, 3-Year Agreements

### EMAIL ADDRESSES

Username - 8 to 20 digits, lowercase letters and/or numbers

\_\_\_\_\_  
@ dteworld.com

Password - 8 to 16 letters AND numbers

\_\_\_\_\_

Residential Feature Bundle \$ \_\_\_\_\_  
(Voicemail, Caller ID, Call Waiting, Call Forward, 3-Way Calling)

Business Feature Bundle \$ \_\_\_\_\_  
(Voicemail, Caller ID, Call Waiting, Call Forward, 3-Way Calling, Trunk Hunt, CF Busy, CF No Answer, CF Remote Access, Call Waiting ID)

Early Termination Fee \$ \_\_\_\_\_

### TERMS AND CONDITIONS

**SUBSCRIBER** is responsible for payment of all charges that will appear on its monthly phone bill. Failure to pay these charges may result in termination of service for non-payment.

**SUBSCRIBER** may not resell broadband service to outside parties under this agreement.

**SUBSCRIBER** will have the option to purchase or lease a modem. Modem lease will include damage inherent to defect of equipment, damage due to lightning or power surge, accidental damage caused by **SUBSCRIBER**. Modem lease is for a minimum of 1-year or Early Termination Fee may be assessed.

**SUBSCRIBER** selecting a broadband term discount and/or feature bundle will continue to receive discount as long as **SUBSCRIBER** is in this Agreement. Pricing for broadband and/or features will go to full pricing if Agreement expires and a new Agreement is not signed.

**SUBSCRIBER** selecting a Promotional Offer hereby agrees to the terms and conditions as may be defined by **DTE** in the applicable promotional literature (attach).

**SUBSCRIBER** selecting a term discount for a 1-, 2-, or 3-year term will be subject to an Early Termination Fee.

**SUBSCRIBER** may upgrade to a higher speed Service (Replacement Service) without incurring an early termination or network reconfiguration charge by signing a new agreement. However, the minimum term of the Replacement Service shall be equal to the remaining term of the existing Service Agreement and for a monthly service charge equal to or greater than that of the existing Service with the terms and conditions of this Agreement continuing in full effect; **SUBSCRIBER** may convert existing Service to a lower priced Service by agreeing to a minimum service term equal to or greater than the original term of the existing Service; Downgrades to a lower speed Service may result in the assessment of an Early Termination Fee.

**SUBSCRIBER ACKNOWLEDGES READING, AND AGREES TO ALL TERMS AND CONDITIONS OF THIS AGREEMENT, WHICH TERMS AND CONDITIONS ARE PART OF AND HEREBY INCORPORATED INTO THIS AGREEMENT BY THIS REFERENCE.** In the event of unauthorized signature by an agent of a corporate or other business subscriber, the undersigned agrees to be individually liable for amounts not paid when due.

Authorized Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

Sales Representative \_\_\_\_\_ Date \_\_\_\_\_

X \_\_\_\_\_

X \_\_\_\_\_