

### IMPORTANT CUSTOMER NOTICE

The Federal Communications Commission developed rules in 2007 to protect the privacy of information contained in your telephone account with Dubois Telephone Exchange. The rules allow us to discuss account information *only* with the person(s) listed on the account. Also, we must be able to verify that the person accessing your account is in fact, an authorized individual; and we will do this by asking for a password.

Your chosen password may include at least 4, but no more than 10, characters (numbers and/or letters).

Account Password: \_\_\_\_\_

If the account is listed only in your name, you may want to consider adding another name as an "Authorized Account Representative", if appropriate – for example; a spouse or a roommate. The "Authorized Account Representative" does not need to be added to the billing name, but they will be added to our records as a person that you have authorized to make changes or discuss information regarding your account.

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Name: \_\_\_\_\_

**No**, I do not want to add any additional Authorized Account Representatives to my account.

Account Number: \_\_\_\_\_

**Yes** I would like to add the following as Authorized Account Representatives to my account.

Phone Number: \_\_\_\_\_

Authorized Account Representatives:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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Answers to the following questions may be used to authenticate you as an authorized account representative in case of a lost or forgotten password. (Please provide answers to at least 3 questions, or create your own questions below)

What is your favorite hobby? \_\_\_\_\_

What is your favorite type of music? \_\_\_\_\_

In what town were you born? \_\_\_\_\_

What is your favorite book or magazine? \_\_\_\_\_

When did you become a customer of DTE? \_\_\_\_\_

What was your high school mascot? \_\_\_\_\_

If you would prefer to create your own questions, please do so in the space provided below.

Question: \_\_\_\_\_

Response: \_\_\_\_\_

Question: \_\_\_\_\_

Response: \_\_\_\_\_

Question: \_\_\_\_\_

Response: \_\_\_\_\_

Authorized by: \_\_\_\_\_ Date: \_\_\_\_\_

(Signature of person currently authorized on account)